## Second Quarter 2012 Results <br> Presentation

2 August 2012

## Agenda

Results Overview<br>Performance Trends<br>Appendix: Financial Highlights of<br>Malaysia and Indonesia Subsidiaries

## 2Q12 Highlights

- Strong YoY growth, led by robust customer-related earnings
- Net interest income growth driven by broad-based loan growth
- Fee income growth led by increased wealth management income and loan-related activities
- Insurance new sales and new business embedded value growth remained healthy
- Operating expenses remained well-managed
- Asset quality remained healthy, total NPAs and NPL ratio both declined QoQ


## 2Q12 core net profit of S\$648m, up 12\% YoY

| OCBC Group | $\begin{gathered} \text { 2Q12 } \\ \text { s\$m } \end{gathered}$ | $\begin{gathered} \text { 2Q11 } \\ \mathrm{S} \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +1(-) \% \end{gathered}$ | $\begin{gathered} \text { 1Q12 } \\ \mathrm{S} \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} \text { QoQ } \\ +/(-) \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 931 | 827 | 13 | 951 | (2) |
| Non-interest income | 596 | 586 | 2 | 790 | (25) |
| Total income | 1,527 | 1,413 | 8 | 1,741 | (12) |
| Operating expenses | (661) | (618) | 7 | (625) | 6 |
| Operating profit | 866 | 795 | 9 | 1,116 | (22) |
| Amortisation of intangibles | (15) | (16) | (2) | (15) |  |
| Allowances | (38) | (56) | (34) | (96) | (61) |
| Associates \& JVs | 12 | 19 | (36) | 6 | 87 |
| Tax \& non-controlling interests ("NCl") | (177) | (165) | 7 | (221) | (20) |
| Core net profit | 648 | 577 | 12 | 790 | (18) |
| Divestment gain, net of tax | - | - | - | $42^{1 /}$ | (100) |
| Net profit | 648 | 577 | 12 | 832 | (22) |

1/ Gain from divestment of property at Bourke Street, Melbourne, Australia

## 1H12 core net profit of S\$1,438m, up 23\% YoY

| OCBC Group | $\begin{gathered} \text { 1H12 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { 1H11 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} 2 \mathrm{H} 11 \\ \mathrm{~S} \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} \mathrm{HoH} \\ +/(-) \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 1,882 | 1,611 | 17 | 1,799 | 5 |
| Non-interest income | 1,386 | 1,204 | 15 | 1,008 | 38 |
| Total income | 3,268 | 2,815 | 16 | 2,807 | 16 |
| Operating expenses | $(1,286)$ | $(1,199)$ | 7 | $(1,231)$ | 5 |
| Operating profit | 1,982 | 1,616 | 23 | 1,576 | 26 |
| Amortisation of intangibles | (30) | (31) | (2) | (30) | (2) |
| Allowances | (134) | (105) | 27 | (116) | 16 |
| Associates \& JVs | 18 | 31 | (40) | (24) | 177 |
| Tax \& NCI | (398) | (338) | 18 | (299) | 33 |
| Core net profit | 1,438 | 1,173 | 23 | 1,107 | 30 |
| Divestment gain, net of tax | $42^{1 /}$ | $32^{21}$ | 30 | - | - |
| Net profit | 1,480 | 1,205 | 23 | 1,107 | 34 |

Key ratios

| Based on core earnings | $\begin{gathered} \text { 2Q12 } \\ \% \end{gathered}$ | $\begin{gathered} \text { 2Q11 } \\ \% \end{gathered}$ | $\begin{gathered} \text { 1Q12 } \\ \% \end{gathered}$ | $\begin{gathered} \text { 1H12 } \\ \% \end{gathered}$ | $\begin{gathered} \text { 1H11 } \\ \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest margin | 1.77 | 1.87 | 1.86 | 1.82 | 1.88 |
| Non-interest income / Total income | 39.0 | 41.4 | 45.4 | 42.4 | 42.8 |
| Costs / Income | 43.3 | 43.7 | 35.9 | 39.4 | 42.6 |
| Loans / Deposits | 85.3 | 89.1 | 84.4 | 85.3 | 89.1 |
| NPL Ratio | 0.9 | 0.8 | 1.0 | 0.9 | 0.8 |
| Allowances / NPAs | 125.4 | 123.2 | 106.0 | 125.4 | 123.2 |
| ROE | 11.6 | 11.4 | 14.7 | 13.1 | 11.8 |
| Cash ROE | 11.9 | 11.7 | 15.0 | 13.4 | 12.1 |

## ROE of $13.1 \%$ for 1 H 12



* Quarterly and half-yearly figures annualised


## Profit contribution by business and geography



* Core operating profit after allowances and amortisation. Segmental information has been revised in 2012. Global Consumer/Private Banking includes consumer banking, private banking and retail brokerage services; Global Corporate/Investment Banking includes corporate banking, corporate finance and capital markets solutions; Global Treasury and Markets reflects the management of the Group's asset and liability positions as well as trading activities. Excludes the Others segment, which comprises mainly property holding, investment holding, items not attributable to the business segments described above, and portfolio allowances not attributed to specific business segments


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## Net interest income up 13\% YoY; asset growth

 partially offset by margin compression

Net interest income less specific allowances up 11\% YoY


Non-interest income up 2\% YoY, driven by increases in fees and trading income


Fee income up 6\% YoY and 16\% QoQ, led by growth in wealth management and loan-related fees


## Profit from life assurance declined 33\% YoY as a result of weaker investment performance



## Other non-interest income up 30\% YoY, driven by higher trading income



## Wealth management revenue down 5\% YoY, as lower insurance income offset growth in other areas



Note: Comprises the consolidated revenue from insurance, asset management, stockbroking and private banking subsidiaries, plus the Group's revenue from the sales of unit trusts, bancassurance products, structured deposits and other treasury products to consumer

## Expenses rose modestly by 7\% YoY



## Core operating profit up 9\% YoY



2Q12 net profit before GEH contribution up 21\% YoY

| OCBC Group | $\begin{gathered} \text { 2Q12 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { 2Q11 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} \text { 1Q12 } \\ \text { S\$m } \end{gathered}$ | $\begin{aligned} & \text { QoQ } \\ & +/(-) \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 918 | 815 | 13 | 936 | (2) |
| Non-interest income | 455 | 403 | 13 | 470 | (3) |
| Total income | 1,373 | 1,218 | 13 | 1,406 | (2) |
| Operating expenses | (608) | (567) | 7 | (581) | 5 |
| Operating profit | 765 | 652 | 17 | 825 | (7) |
| Allowances | (37) | (57) | (34) | (96) | (61) |
| Associates \& JVs | 13 | 20 | (36) | 5 | 141 |
| Amortisation, tax \& NCI | (153) | (131) | 16 | (163) | (6) |
| Core net profit | 587 | 484 | 21 | 571 | 3 |
| Divestment gain, net of tax | - | - | - | $42^{1 /}$ | (100) |
| Net profit before GEH contribution | 587 | 484 | 21 | 613 | (4) |
| GEH net profit contribution | 61 | 93 | (35) | 219 | (72) |
| OCBC Group net profit | 648 | 577 | 12 | 832 | (22) |

## 1 H 12 net profit before GEH contribution up $22 \%$ YoY

| OCBC Group | $\begin{gathered} \text { 1H12 } \\ \mathrm{s} \$ \mathrm{~m} \end{gathered}$ | $\begin{gathered} \text { 1H11 } \\ \text { s\$m } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} \text { 2H11 } \\ \mathrm{S} \$ \mathrm{~m} \end{gathered}$ | $\begin{aligned} & \mathrm{HoH} \\ & +/(-) \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 1,854 | 1,587 | 17 | 1,771 | 5 |
| Non-interest income | 925 | 812 | 14 | 780 | 19 |
| Total income | 2,779 | 2,400 | 16 | 2,550 | 9 |
| Operating expenses | $(1,189)$ | $(1,107)$ | 7 | $(1,139)$ | 4 |
| Operating profit | 1,589 | 1,293 | 23 | 1,411 | 13 |
| Allowances | (133) | (105) | 27 | (113) | 19 |
| Associates \& JVs | 18 | 31 | (42) | (15) | 216 |
| Amortisation, tax \& NCI | (316) | (268) | 18 | (252) | 27 |
| Core net profit | 1,158 | 950 | 22 | 1,033 | 12 |
| Divestment gain, net of tax | $42^{1 /}$ | $32{ }^{21}$ | 30 | - | - |
| Net profit before GEH contribution | 1,200 | 982 | 22 | 1,033 | 16 |
| GEH net profit contribution | 280 | 223 | 26 | 74 | 278 |
| OCBC Group net profit | 1,480 | 1,205 | 23 | 1,107 | 34 |

## Net allowances declined 61\% QoQ



## Net specific allowances declined 70\% QoQ

|  | $\mathbf{2 Q 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{2 Q 1 1}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 Q 1 2}$ <br> $\mathbf{S} \$ \mathbf{m}$ | $\mathbf{1 H 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 H 1 1}$ <br> $\mathbf{S \$ m}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowances for new and <br> existing NPLs | 67 | 41 | 79 | 146 | 95 |
| Write-backs $^{1 /}$ | $(44)$ | $(26)$ | $(25)$ | $(69)$ | $(54)$ |
| Recoveries $^{2 /}$ | $(11)$ | $(12)$ | $(11)$ | $(21)$ | $(26)$ |
| Net specific allowances | $\mathbf{1 3}$ | $\mathbf{3}$ | $\mathbf{4 3}$ | $\mathbf{5 6}$ | $\mathbf{1 5}$ |

## Loans grew 14\% YoY and 3\% QoQ



Note: Loans by Geography based on where the credit risks reside, which may be different from the borrower's country of residence or the booking location of

## Loan book remained diversified across geographies and sectors



Note: Loans by Geography based on where the credit risks reside, which may be different from the borrower's country of residence or the booking location of the loans

## Deposits grew 19\% YoY and 2\% QoQ



## Total NPAs declined 15\% QoQ; NPL ratio improved

 to 0.9\%

## NPAs declined 15\% QoQ, largely driven by lower new NPAs

|  | $\mathbf{2 Q 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{2 Q 1 1}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 Q 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 H 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 H 1 1}$ <br> $\mathbf{S \$ m}$ |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| NPAs - Opening balance | 1,513 | 1,191 | 1,437 | 1,437 | 1,208 |
| New NPAs | 156 | 222 | 303 | 459 | 357 |
| New recoveries/upgrades | $(349)$ | $(170)$ | $(203)$ | $(552)$ | $(299)$ |
| Write-offs | $(40)$ | $(42)$ | $(24)$ | $(64)$ | $(65)$ |
| NPAs - Closing balance | $\mathbf{1 , 2 8 0}$ | $\mathbf{1 , 2 0 1}$ | $\mathbf{1 , 5 1 3}$ | $\mathbf{1 , 2 8 0}$ | $\mathbf{1 , 2 0 1}$ |

Allowance coverage ratios increased to $125 \%$ of total NPAs and $373 \%$ of unsecured NPAs

Total allowances/ Unsecured NPAs


Total allowances/ NPAs


| Mar11 | Jun11 | Sep11 | Dec11 | Mar12 | Jun12 |
| :--- | :--- | :--- | :--- | :--- | :--- |

Capital adequacy ratios remained strong: Tier 1 ratio of $14.1 \%$ and Core Tier 1 of $11.1 \%$


## Interim dividend increased to 16 cents per share



## GEH: 2Q12 net profit contribution declined 35\% YoY

| GEH Contribution | $\begin{gathered} \text { 2Q12 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { 2Q11 } \\ \text { S\$m } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} \text { 1Q12 } \\ \text { S\$m } \end{gathered}$ | $\begin{aligned} & \text { QoQ } \\ & +/(-) \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total income | 154 | 194 | (21) | 335 | (54) |
| Operating expenses | (53) | (51) | 3 | (44) | 21 |
| Operating profit | 101 | 144 | (29) | 291 | (65) |
| Amortisation of intangibles | (12) | (12) | - | (12) | - |
| Allowances | 0 | (0) | - | (1) | (121) |
| Associates \& JVs | (1) | (1) | (33) | 1 | (165) |
| Tax \& non-controlling interests | (28) | (37) | (24) | (61) | (54) |
| Net profit contribution | 61 | 93 | (35) | 219 | (72) |

## GEH: 1H12 net profit contribution up $26 \%$ YoY

| GEH Contribution | $\mathbf{1 H 1 2}$ <br> $\mathbf{S \$ m}$ | $\mathbf{1 H 1 1}$ <br> $\mathbf{S \$ m}$ | YoY <br> $+/(-) \%$ | $\mathbf{2 H 1 1}$ <br> $\mathbf{S \$ m}$ | $\mathbf{H o H}$ <br> $+/(-) \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total income | 489 | 415 | 18 | 257 | 91 |
| Operating expenses | $(97)$ | $(92)$ | 5 | $(92)$ | 5 |
| Operating profit | 393 | $\mathbf{3 2 3}$ | $\mathbf{2 1}$ | $\mathbf{1 6 5}$ | $\mathbf{1 3 9}$ |
| Amortisation of intangibles | $(23)$ | $(23)$ | - | $(24)$ | $(4)$ |
| Allowances | $(0)$ | $(0)$ | 49 | $(4)$ | $(88)$ |
| Associates \& JVs | $(0)$ | $(0)$ | - | $(8)$ | $(105)$ |
| Tax \& non-controlling interests | $(89)$ | $(77)$ | 16 | $(55)$ | 62 |
| Net profit contribution | $\mathbf{2 8 0}$ | $\mathbf{2 2 3}$ | $\mathbf{2 6}$ | $\mathbf{7 4}$ | $\mathbf{2 7 8}$ |

GEH: Total weighted new sales up 4\% YoY, led by healthy growth in Singapore


GEH: NBEV up 4\% YoY, driven by continued demand for regular premium products


OCBC Malaysia: Total net interest income and Islamic financing income up 4\% YoY


Non-interest income (RM m)


Note: Based on Bank Negara Malaysia's guidelines and Malaysia accounting standards

OCBC Malaysia: Loans grew 14\% YoY and 4\% QoQ; NPL ratio improved to 2.3\%


## OCBC NISP: Net interest income up 14\% YoY




OCBC NISP: Loans grew 39\% YoY and 13\% QoQ; NPL ratio improved to 1.1\%


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## OCBC Malaysia: 2Q12 net profit up 5\% YoY

| OCBC Malaysia | 2Q12 <br> RM m | 2Q11 <br> RM m | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | 1Q12 <br> RM m | $\begin{gathered} \text { QoQ } \\ +/(-) \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 300 | 297 | 1 | 301 | (0) |
| Islamic Financing Income | 55 | 44 | 25 | 58 | (5) |
| Non-interest income | 177 | 141 | 26 | 135 | 31 |
| Total income | 533 | 482 | 11 | 494 | 8 |
| Operating expenses | (202) | (178) | 14 | (192) | 5 |
| Operating profit | 331 | 304 | 9 | 302 | 10 |
| Allowances | (34) | (28) | 21 | (4) | 741 |
| Tax | (74) | (64) | 16 | (75) | (1) |
| Net profit | 223 | 212 | 5 | 223 | - |
| Key ratios (\%) |  |  |  |  |  |
| Costs / Income | 37.9 | 36.9 |  | 38.8 |  |
| ROE | 19.1 | 19.2 |  | 18.4 |  |
|  |  |  |  |  | 40 |

## OCBC Malaysia: 1H12 net profit up 11\% YoY

| OCBC Malaysia | 1H12 <br> RM m | 1H11 RM m | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $2 \mathrm{H} 11$ RM m | $\begin{gathered} \mathrm{HoH} \\ +/(-) \% \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 601 | 586 | 3 | 627 | (4) |
| Islamic Financing Income | 113 | 89 | 27 | 99 | 13 |
| Non-interest income | 313 | 260 | 20 | 216 | 45 |
| Total income | 1,026 | 934 | 10 | 942 | 9 |
| Operating expenses | (394) | (347) | 14 | (400) | (1) |
| Operating profit | 633 | 587 | 8 | 543 | 17 |
| Allowances | (38) | (58) | (34) | (38) | 2 |
| Tax | (149) | (129) | 16 | (126) | 19 |
| Net profit | 446 | 400 | 11 | 379 | 17 |
| Key ratios (\%) |  |  |  |  |  |
| Costs / Income | 38.4 | 37.1 |  | 42.4 |  |
| ROE | 18.8 | 18.3 |  | 16.4 |  |
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## OCBC NISP: 2Q12 net profit up 24\% YoY

| OCBC NISP | $\begin{gathered} \text { 2Q12 } \\ \text { RP b } \end{gathered}$ | $\begin{gathered} \text { 2Q11 } \\ \text { RP b } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} \text { 1Q12 } \\ \text { RP b } \end{gathered}$ | $\begin{aligned} & \text { QoQ } \\ & +/(-) \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 605 | 533 | 14 | 601 | 1 |
| Non-interest income | 219 | 161 | 36 | 190 | 15 |
| Total income | 824 | 694 | 19 | 791 | 4 |
| Operating expenses | (487) | (425) | 15 | (471) | 4 |
| Operating profit | 337 | 269 | 25 | 320 | 5 |
| Allowances | (61) | (52) | 17 | (59) | 4 |
| Non Op Income / (Expenses) | (1) | 2 | (147) | 7 | (111) |
| Tax | (69) | (53) | 32 | (67) | 4 |
| Net profit | 206 | 166 | 24 | 201 | 2 |
| Key ratios (\%) |  |  |  |  |  |
| Costs / Income | 59.1 | 61.2 |  | 59.5 |  |
| ROE | 11.7 | 11.5 |  | 12.4 |  |
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## OCBC NISP: 1H12 net profit up 30\% YoY

| OCBC NISP | $\begin{gathered} \text { 1H12 } \\ \text { RP b } \end{gathered}$ | $\begin{gathered} \text { 1H11 } \\ \text { RP b } \end{gathered}$ | $\begin{gathered} \text { YoY } \\ +/(-) \% \end{gathered}$ | $\begin{gathered} \text { 2H11 } \\ \text { RP b } \end{gathered}$ | $\begin{aligned} & \mathrm{HoH} \\ & +/(-) \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income | 1,206 | 1,068 | 13 | 1,187 | 2 |
| Non-interest income | 409 | 287 | 43 | 364 | 12 |
| Total income | 1,615 | 1,355 | 19 | 1,551 | 4 |
| Operating expenses | (958) | (844) | 14 | (859) | 12 |
| Operating profit | 657 | 511 | 29 | 692 | (5) |
| Allowances | (120) | (110) | 8 | (100) | 20 |
| Non Op Income / (Expenses) | 6 | 13 | (56) | - | 100 |
| Tax | (136) | (102) | 34 | (151) | (10) |
| Net profit | 407 | 312 | 30 | 441 | (8) |
| Key ratios (\%) |  |  |  |  |  |
| Costs / Income | 59.3 | 62.3 |  | 55.4 |  |
| ROE | 12.0 | 10.9 |  | 14.8 |  |
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## Second Quarter 2012 Results

Thank You

